

National Quality Assurance Framework

Group No. 3

1. Overview of national practices

- Azerbaijan
- Georgia
- Montenegro
- Turkey
- Serbia

1. Overview of national practices

	Azerbaijan	Georgia	Montenegro	Turkey	Serbia
1. Organization	Department for Quality management and metadata (4 in Quality management staff- full time)	Methodology and Quality division (metadatda included – 3 staff – full time)	Dissemination an Quality Department and National Coordination (2 persons – half time)	Department Metadata and standards (2 persons- full time)	Division for Quality methodology and planing (2 staff for full time)
2. Working group	Coordination Council for Quality (7-8 members)	Working group + Inter-agencies group for Quality and production, best practices etc... Have one meeting per year	Working Group for Quality (13 members – other statisticians) +ONAs	Working group -Data Quality Control Board (8 people)	Working group for Quality management (9 members)
3. QAF	ESS QAF translated to national language	ESS QAF Use guidelines defined by ESS	TQM+ ESS QAF Use guidelines defined by ESS	ESS QAF	TQM+ ESS QAF Use guidelines defined by ESS
4. Tools	ISO standards, 6 procedures for implementation of QMS, GSBPM, internal audit, risk management, quality reports, relation to users, errors management policy USS	Quality reports, quality documentation (standard routines), internal audit of the procces Self assesment (next year) USS	IST application Quality reports Metadata GSBPM 54 procedures for Quality and processes describe USS SSS	Quality monitor and assesment tool, GSBPM, Quality reports and check list, internal audit	IST application RZSMETA- Metadata quality reports GSBPM QM documentation system USS SSS

Common challenges

- Lack of staff
- Financial resources
- IT support
- Quality reviews
- Practical issues
- Frequent changes in standards
- Implementation of QMS in NSS

Common Strenghts

- Strategic documentation on Quality
- Quality dedicated staff
- Quality Management tools

Thank you!